



Keating of Chicago featured in the HPS Publication “The Finish Line”



Keating Miraclean® Griddle installation at Pennock Health Services new kitchen equipment project through HPS Furniture, Finishes and Equipment Program.



Our Miraclean® Griddle was recently featured in the November/December 2014 issue of “The Finish Line”, a bi-monthly newsletter from HPS located in Middleville, MI.

Pennock Health Services shines with new kitchen equipment



When Pennock Health Services of Hastings, Michigan, resolved to transition to a room service platform, Mary Ann Maier, director of material management and member of the HPS Technical Advisory Committee (TAC), contacted HPS for help and advice.

After reviewing the new floor plans, previously commissioned by Pennock, Tammy Wilcox, HPS customer service representative, and Brad Heuton, great lakes food service equipment specialist, discussed the project with Sandy Bowen, director of dietary services and member of HPS Food Service Administrators Advisory Committee (FSAAC).

Based on her previous experiences working with Wilcox through the HPS Furniture, Finishes & Equipment program, Bowen was excited to learn how Heuton and Wilcox could assist the hospital.

Throughout the process, Heuton evaluated the changing needs of the kitchen staff. Focusing on space utilization and efficiency, he worked with Bowen to select equipment that would support Pennock's new program. Bowen appreciated Heuton and Wilcox's collaborative approach. "They asked for my opinion on everything we did and would allow me to go back to my staff to get all their opinions as well. They really let us make the decisions," she commented.

Once the layout and equipment selections were finalized, Wilcox coordinated delivery dates with the manufacturers and the install team based on Pennock's schedule.

"Everything ran so smoothly from start to finish. It was just a breeze. Even after the project was finished, Tammy checked back in to make sure everything was okay. She took good care of us," Bowen added.

The staff and hospital guests at Pennock couldn't be happier with the new kitchen and the room service program. According to Bowen, the patients and guests of the hospital compliment the food frequently. Even the health department is pleased with the improvements!

Pennock Health Services' patient satisfaction is up, food waste is down, and Bowen and Maier are proud to offer patients freshly prepared, nutritious meal choices that support healing and recovery.

To get quotes on equipment for your kitchen or to learn more about the Furniture, Finishes and Equipment (FFE) program, call an HPS customer service representative at (800) 632-4572, or email ffe@hpsnet.com.



November/December 2014

Save time on cleaning with the Miraclean Griddle

In independent testing, users of the Keating Miraclean Griddle were able to clean the griddle 44% faster than a standard steel surface model. This overwhelming statistic shows why most of the test participants preferred working with the Miraclean griddle over the competitor. Miraclean griddles are designed to heat evenly without heat loss, while cooking at lower temperatures. Less heat loss means less energy and money spent over time. Keeping your kitchen cooler is another perk of using a griddle that doesn't lose heat. Buy a Keating griddle today and find out why 100% of surveyed owners said they would purchase the product again.



- Miraclean Griddle features:**
- Trivalent chromium surface on high carbon 1/2" steel plate
 - 100% safety pilot shut-off
 - Stainless steel cabinet
 - Stainless steel large capacity grease drawer with handle
 - 2" front trough, 3" left side trough
 - 4 1/2" high back splash
 - Reduced heat loss
 - Easy clean-up



To learn more about the Keating Miraclean Griddle and other products, call an HPS customer service representative at (800) 632-4572, or email ffe@hpsnet.com.

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- Sandy Bowen, Directory of Dietary Services

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